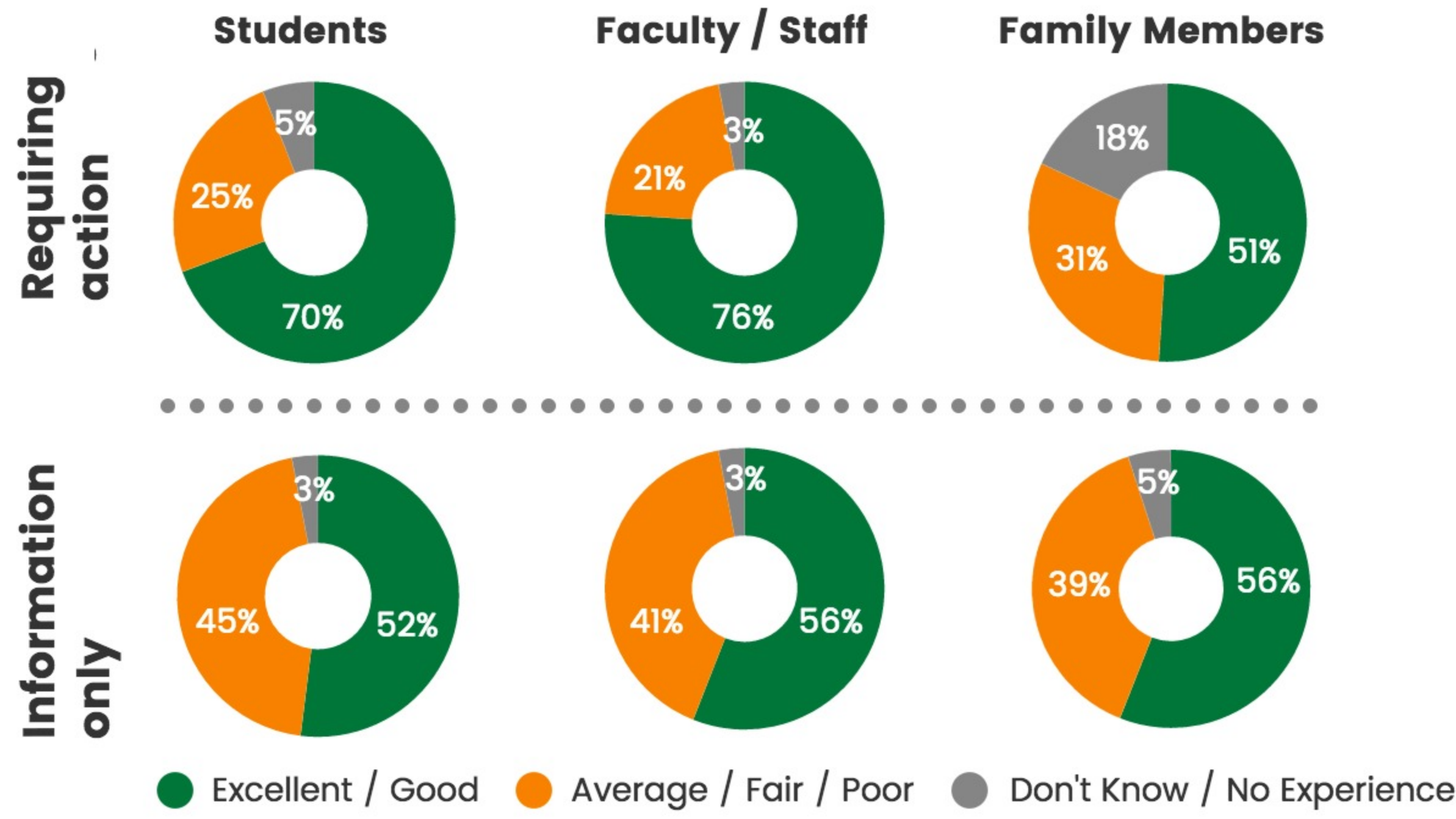




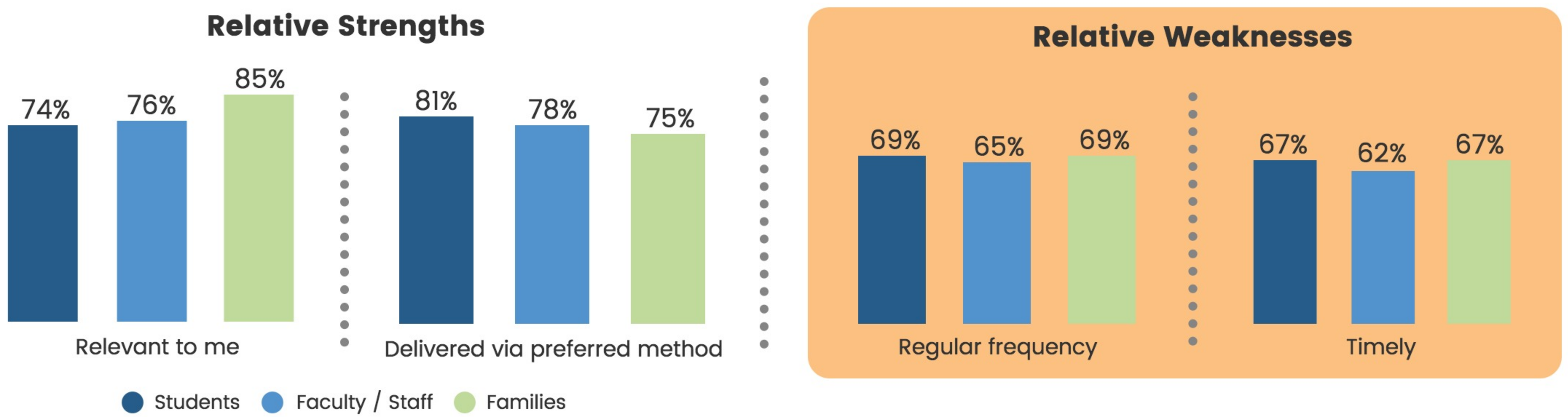
### Quality of communication



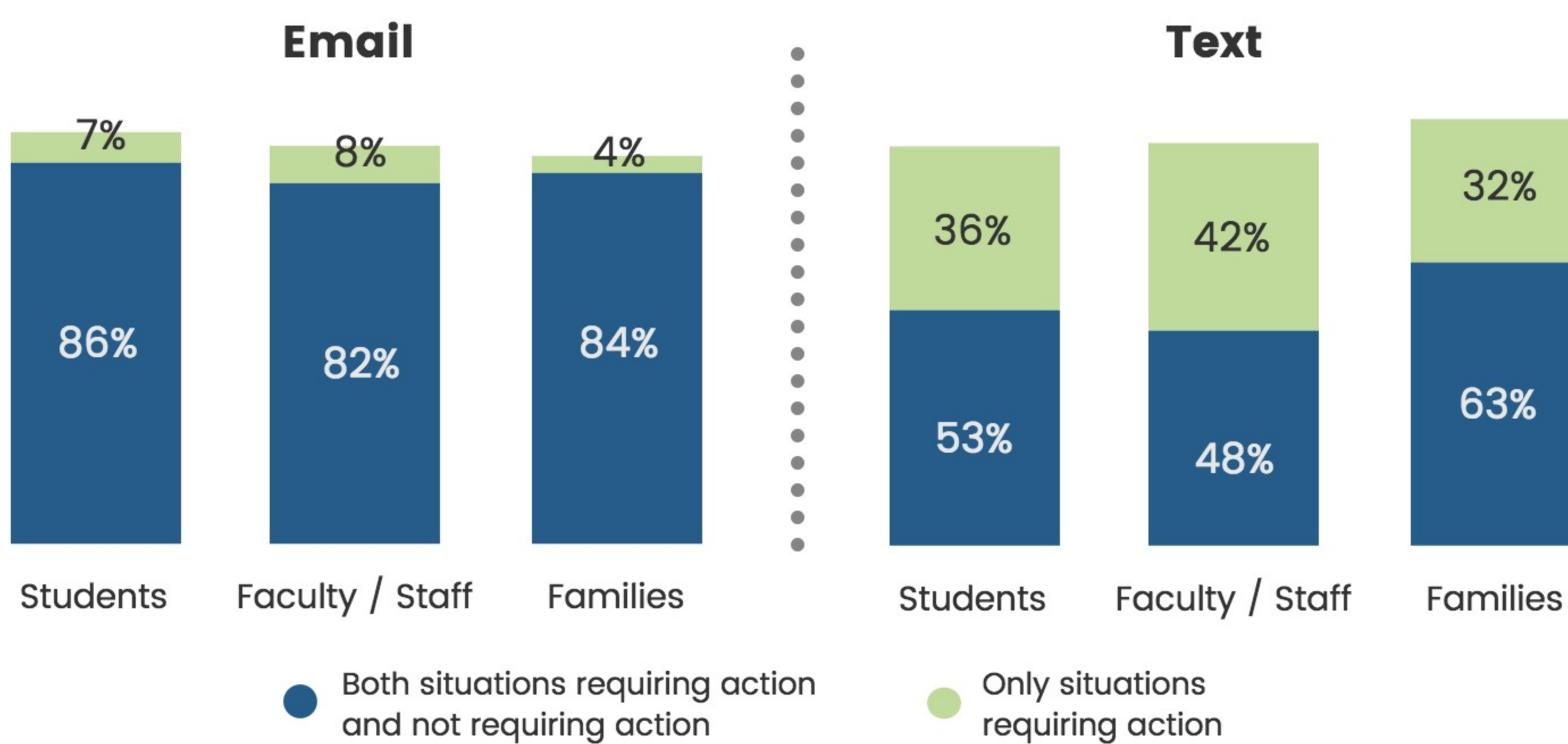
Communications that require **follow-up action** are perceived to be **more effective** than those that are **merely informational**, according to **students** and **faculty / staff**.



### Strengths and weaknesses in emergency communication



### Preferred channels in emergency situations



While **email** and **text** are **preferred**, all three populations stress the need for a **multi-channel approach**.

Some faculty and staff reference the need to compensate for **inconsistent Wi-Fi coverage**.



### Emergency communication recommendations



Improve the timeliness of sharing emergency and non-emergency updates and information.



Build a deliberate process for continuous updates in emergency situations.



Increase text messaging capabilities.



Enhance Wi-Fi coverage across the campus.